

B-25/1, First Floor,  
Okhla Industrial Area, Phase – II, New Delhi – 110 020  
Phone : 011-26387320,21 Fax: 011-26387322  
E-mail: [investor.services@rcmcdelhi.com](mailto:investor.services@rcmcdelhi.com)  
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### Month – Wise data for the current financial year \*

SN	Month	Carried forward from month	Received	Resolved	Pending
1	2	3	4	5	6
1	April, 2023	NIL	NIL	NIL	NIL
2	May, 2023	NIL	NIL	NIL	NIL
3	June, 2023	NIL	9	9	NIL
4	July, 2023	NIL	NIL	NIL	NIL
5	August, 2023	NIL	5	2	3
6	September, 2023	3	4	7	NIL
7	October, 2023	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>3</b>	<b>18</b>	<b>18</b>	<b>NIL</b>

### Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)\*

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2019-20	NIL	32	32	NIL
2	2020-21	NIL	5	5	NIL
3	2021-22	NIL	14	14	NIL
4	2022-23	NIL	17	17	NIL
5	2023-24	NIL	18	18	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>86</b>	<b>86</b>	<b>NIL</b>



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## Annexure-B

Data for the month ending - October, 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7	8	9
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL	15
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if Any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
5	<b>G+rand Total</b>	NIL	NIL	NIL	NIL	NIL	NIL	NIL

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

