

Annexure-B

Data for the month ending - December, 2021

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	4	4	4	NIL		2 DAYS
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if Any)	NIL	NIL	NIL	NIL	NIL		NIL
5	Grand Total	NIL	4	4	4	NIL		NIL

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – Wise data for the current financial year *

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	July , 2021	NIL	2	2	NIL
2	August, 2021	NIL	NIL	NIL	NIL
3	September, 2021	NIL	NIL	NIL	NIL
4	October, 2021	NIL	2	2	NIL
5	November, 2021	NIL	NIL	NIL	NIL
6	December, 2021	NIL	4	4	NIL
	Grand Total	NIL	8	8	NIL

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)*

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	2	8	10	NIL
2	2018-19	NIL	26	26	NIL
3	2019-20	NIL	32	32	NIL
4	2020-21	NIL	5	5	NIL
5	2021-22	NIL	8	8	NIL
	Grand Total	2	79	81	NIL

***The data shall be emailed to rta@sebi.gov.in**